

Twigworth News

COMMUNAL BIN STORES SPECIAL



Following reports from residents about the communal bin stores at Twigworth Green, Cllr. John Redfern Twigworth Parish Council met with representatives from Bromford Housing and Tewkesbury Borough Council, to review and discuss the unacceptable state of overflowing bins, contamination, hygiene issues, and fly-tipping.

Did you know that Ubico, the Tewkesbury Borough Council (TBC) waste collection contractor, are under strict instructions not to empty any waste bins that do not meet the required conditions?

Please follow the waste and recycling guidelines carefully - visit <https://tewkesbury.gov.uk/services/waste-and-recycling/>

It is very important that all residents follow the guidelines for the correct waste disposal (as shown on following pages).

If your bins are not emptied, this will quickly lead to the situation as shown in the attached photos - if your Landlord has to arrange a clean up operation, it will be at cost, with the residents likely to be charged, which is in no one's interest!

Let's all do our part to keep things tidy and avoid unnecessary costs – it's much easier to get it right the first time!



Improper disposal of nitrous oxide (N₂O) canisters pose significant safety and environmental hazards, primarily due to the risk of explosion and fire, and the fact that N₂O is a potent greenhouse gas

Canisters are pressurised containers, if they are crushed in waste collection vehicles or processing machinery (like shredders or compactors), any residual gas can cause them to explode. Explosions put the lives and safety of waste management staff at direct risk of serious injury from the blast itself or from flying debris.

Explosions can cause severe damage to waste processing equipment, buildings, and infrastructure, leading to costly repairs, operational downtime, and increased insurance premiums for waste facilities.

While N₂O itself is not flammable, it is a strong oxidiser, meaning it can intensify any existing fires, making them spread faster and become harder to control. All sizes of nitrous oxide canisters are illegal if the supplier or owner does not have a legitimate use.

What should you do if you see someone inhaling nitrous oxide?

Call 101 to contact the police and report a crime that is not an emergency

Problem	Description	Resident Answers and Solutions
Overflowing Bins	Residents continuing to add waste to an already full waste bin	Avoid overfilling, wait until bins are empty; ensure that the lids can close, and never leave loose rubbish outside the bins - close and lock doors
Cross-Contamination	Residents placing incorrect items (e.g., general waste in recycling bins, or non-recyclable materials in a recycling stream) in the wrong waste bins	Follow instructions: Pay attention to clear, colour-coded signage and sorting instructions on or near the bins. Educate yourself: Understand what is and isn't recyclable in your local area. Flatten cardboard: Break down boxes to make them fit without taking up excessive space.
Unhygienic Conditions & Pests	Accumulated waste, spillages, and open bins attract rodents, insects, and create unpleasant odours, posing health risks.	Dispose of waste properly: Ensure all waste is securely bagged and placed inside the correct bin with the lid closed. Prompt cleanup: Report or clean up any spillages immediately. Compost organic waste: Where possible, compost at home or use your food caddy to reduce 'wet' waste in general bins. (order a free caddy online: tewkesbury.gov.uk/recycling)
Bulky Waste & Fly-Tipping	Residents dump large items (furniture, electronics, etc.) in or around the bin area instead of arranging proper collection.	Arrange proper collection: Use local authority or private services for bulky item collection; do not leave them in communal areas. Promote reuse: Use donation or resale programs for reusable items.
Lack of Accountability	No one takes ownership of keeping the bin area clean, which leads to rapid deterioration	Communicate with your neighbours about issues in a friendly manner first; if problems persist, report to the landlord or local council.
Fire and Safety Hazards	Do not place flammable materials, like batteries, aerosols or other substances in the waste bins.	Dispose of hazardous items correctly; never place batteries, vapes, or hot items in the waste bins; use designated collection points or household waste recycling centres.

Your recycling and waste services explained



NEW
information
leaflet

recycling | food recycling | rubbish | bulky waste
garden waste recycling | small electricals

 **Tewkesbury
Borough recycles**

 **ubico**

 **Tewkesbury
Borough Council**

Recycling | Fortnightly

Use for glass, plastic pots, tubs, trays and bottles, paper and card, cans, tins, aerosols and foil


Empty and **rinse** all containers to remove any food remnants.

Recycling must be loose – do not use carriers or black sacks.

Check before you chuck! Wrong items can prevent your bin being emptied.



Yes please ✓	No thanks ✗
 Plastic bottles, tubs, trays and containers	 Food waste
 Glass jars and bottles	 Textiles
 Tins, cans, clean foil and empty aerosols	 Nappies
 Clean, dry paper and card	 Soft plastics, polystyrene and crisp packets
 Tetra Pak and cartons	 Plastic film from food containers

 Find your collection dates at tewkesbury.gov.uk/waste-and-recycling
Bins and caddies must be on the kerbside by 7am on your scheduled collection day.

Waste | Fortnightly











Only use for what can't be recycled


Please only throw away items you can't recycle.

We cannot collect excess bags of waste or bins where the lid cannot close because of the amount of waste.

Please use your food caddy for food recycling.



Yes please ✓	No thanks ✗
 Nappies, wetwipes and tissues	 Recyclable items
 Compostable cutlery and coffee cups	 Textiles
 Soft plastic film from food containers	 Batteries
 Crisp packets	 Small electrical or electronic items
 Polystyrene	 Garden or food waste

 We may issue special instructions about side waste in adverse weather conditions such as floods or snow. Up to date information will be issued on our website and social media.

Food recycling | Weekly

Use for all food waste including peelings, egg shells, bones and plate scrapings

Recycling food waste turns it into biogas and soil conditioner for local farms.

Caddies can be lined with compostable bags, newspaper or old plastic bags such as bread bags.

When your kitchen caddy is full, empty the contents into the larger outdoor caddy.



Yes please ✓	No thanks ✗
 Fish, meat, bones and stale pet food	 Food packaging of any kind
 Leftovers, mouldy and gone-off food	 Large volumes of oil or milk
 Bread, rice and pasta	 Nappies
 Fruit and veg peelings	 Garden waste
 Teabags and coffee grounds	 Pet waste

 Need a replacement caddy? Order online at tewkesbury.gov.uk/waste-and-recycling
Bins and caddies must be on the kerbside by 7am on your scheduled collection day.

Garden waste club | Fortnightly (charged-for)

Membership of the club runs from April to March. Sign up today using the link below.

It is a convenient way to recycle garden waste such as grass cuttings, woody prunings, garden plants and small amounts of windfall fruit. (We cannot collect soil, pet faeces, rubble, stones or food waste).

Join the garden waste club online at tewkesbury.gov.uk/garden-waste-club



Recycling banks and Household Recycling Centres

Got extra recycling? Find out what you can recycle and where your nearest local recycling bank is tewkesbury.gov.uk/local-recycling-banks

If you have excess household waste, garden waste, recyclables, household chemicals and paint, or large items you can take them to one of Gloucestershire County Council's Household Recycling Centres. There is no charge for this but you must pre-book your trip online at gloucestershirerecycles.com

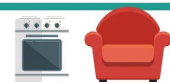
Don't forget to support our local charity shops by donating unwanted good quality items.



Need more information

recycling@tewkesbury.gov.uk tewkesbury.gov.uk 01684 295010

Bulky item collections



Use for large household items such as furniture, mattresses, white goods and large electricals

We collect up to six items per booking.

This is a charged-for service. For information on discounts for those in receipt of certain benefits please call **01684 295010**.

We've partnered with the charity Orchard Recycling, to recycle and reuse as many items as possible. Please try to protect items from the weather.

furniture	white goods	mattresses	bikes	computers & televisions
beds	electricals	sofa	carpet and lino	wardrobes

Alternatively, you can take household items to your nearest Household Recycling Centre for free. You must pre-book your visit. To find out more please visit gloucestershirerecycles.com

To book a collection visit tewkesbury.gov.uk/bulky-item-collection or call 01684 295010



Small electrical and electronic items recycling

Use for broken electronic toys, disposable vapes, mobile phones, small kitchen appliances, cables.

Place all items into a carrier bag (please do not tie it up) and place it at the side of your recycling bin on the day of collection.

We cannot take larger items such as TVs at the kerbside due to lack of space on the vehicles.

Yes please ✓	No thanks ✗
Small kitchen appliances	TVs and monitors
Household appliances (hair dryers, radios, power tools etc)	Lightbulbs or fluorescent tubes
Personal care (shavers, electric toothbrushes etc)	Larger appliances
Cables, chargers and strings of lights	Batteries
Toys and games consoles	

On some occasions our collection cage may be full. If your items are not collected please keep it and put it out with your next recycling collection.

At time of printing, we are not able to offer this service to residents with communal bins. Please visit tewkesbury.gov.uk/waste-and-recycling for up to date information.

Frequently asked questions

- Q When do my bins get collected?**
A Go online to tewkesbury.gov.uk/waste-and-recycling
- Q Why can't I put carrier bags or black bags in my recycling bin?**
A Our Materials Recycling Facility can only recycle the right items. Our crew can't check inside carrier bags to see what is inside, and will not empty a recycling bin if it contains bags or other 'non-target' materials such as polystyrene, nappies etc.
- Q I had some guests staying and have some extra waste. Can I put this out with my bin?**
A No. We don't take excess waste, or bins with open lids. You can take extra waste to the Household Recycling Centre.
- Q I haven't got time to keep bringing my bin in and out. Can I leave my bin out on the kerbside?**
A No. Bins block pedestrian access to pavements. Bins must be out no earlier than the night before collection, and moved from public spaces as soon as possible after they are emptied.
- Q Where does the recycling go?**
A Visit gloucestershirerecycles.com to find out what happens to our waste, recycling and food waste.

JUST ASK THE WASTE WIZARD

Use the waste wizard search to find out alternative ways you can repair, reuse, recycle or dispose of your household items.

gloucestershirerecycles.com/waste-wizard/



How you can help?

- All residents are expected to follow the clear guidelines, of properly separating waste correctly as shown in the diagrams on the previous pages and using the communal bin stores responsibly to avoid ongoing issues
- Tewkesbury Borough Council (Ubico) do not collect bags of waste that are on top of, or at the side of bins.
- If you have extra rubbish, DIY waste or household chemicals you must dispose of these at one of the Household Recycling Centres ('the tip').
- Do not dispose of hazardous materials in the waste bins (ie Nitrous Oxide canisters etc)
- Try to reduce your household waste at source by choosing reusable products and avoiding single-use items
- Report issues of misuse of communal bin stores to your Housing Manager
- Did you know that recycled food waste is turned into gas to heat homes and fertiliser to help grow healthier crops – order your free caddy: tewkesbury.gov.uk/recycling
- Tewkesbury Borough Council offer a bulky waste collection service for residents: <http://tewkesbury.gov.uk/recycling/bulky-collections>
- Visit www.gloucestershirerecycles.com to find out how to book a trip to 'the tip', to order cut-price compost bins, and find out how to repair, recycle, donate or dispose of any item.

Clinical waste

Hazardous waste such as syringes, needles, lancets and sharps pose a significant health risk and need to be disposed of safely.

Do not place any syringes, sharps and lancets in the green waste bins – you may not only be risking your own health but that of the operatives that pick up the waste.

Using a special 'yellow sharps box' is the safest way to dispose of hypodermic needles, lancets and sharps. These are available on prescription from your local GP surgery or can be purchased directly from the pharmacy at a small cost. Once full, boxes must be returned sealed to either your local surgery or to one of the pharmacies in Gloucestershire participating in the take back scheme.

Personal hygiene products such as nappies, adult continence items, sanitary and first-aid waste should be double-bagged and placed in the refuse bin.

Who to contact when there is a problem?

Bromford Housing

Henry Gregory, Neighbourhood Coach - Tel: 07595088541

Tewkesbury Borough Council

Waste Services Team Email: recycling@tewkesbury.gov.uk

Website: <https://tewkesbury.gov.uk/services/waste-and-recycling/>

Twigworth Parish Council

Website: <https://twigworthparishcouncil.com/>

